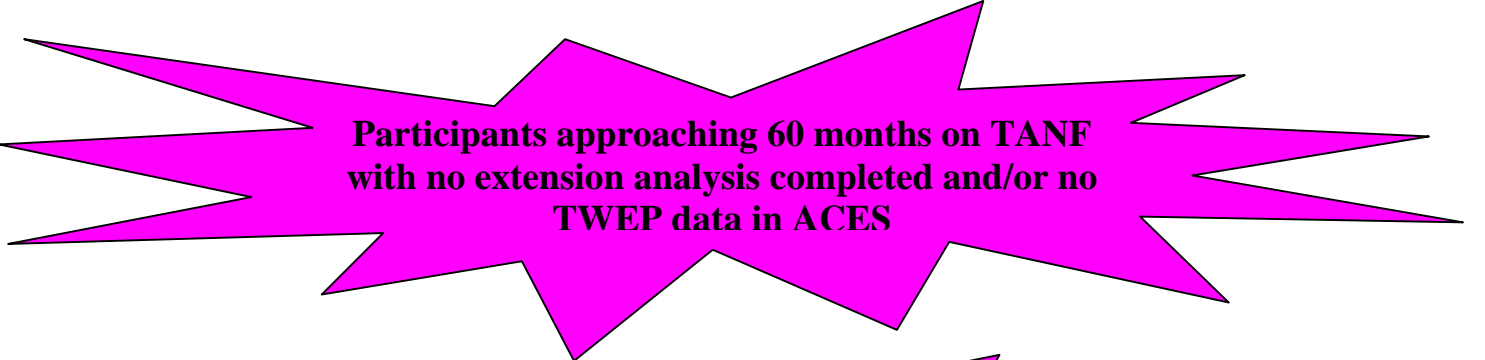


NOW PLAYING

Caseload Management Report – Phase 2

With Phase 1, you were able to identify critical issues in your caseload.
NOW-THREE NEW SECTIONS ON THE CASELOAD MANAGEMENT REPORT
TO HELP TAKE THE MYSTERY OUT OF CASE MANAGEMENT



**Participants approaching 60 months on TANF
with no extension analysis completed and/or no
TWEF data in ACES**



Participants who have an extension coming due



Participants who have activities due in 14 days

Charlene Bazzell, a WorkFirst Program Specialist says *“Yippee! It’s a great time saver!”*

Rave reviews about Phase 1 and the pilot of Phase 2 have been pouring in by phone and by mail.

This was sent in by Dan Tate from Mt. Vernon- *“I particularly like your latest effort. This report is extremely helpful in being proactive and eliminating delays. One can actually have the client in the CSO for a non-participation interview on the day a component expires instead of losing 10 days when the component becomes overdue. THANK YOU!!”*

Kathie Roberts, a Social Worker from Pierce South sums it up. She says *“What a grand tool!”*



COMING SOON – PHASE 3